DW Pro1

DW Pro1 is a single-sided DECT headset. Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safe in the knowledge that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the conversation.

DW Pro1 connects to both desk phone and softphone.

- **Unique Premium Design** – Crafted for comfort
- **High Comfort Wearing Style** – Perfect adjustment to your ear for a full day wearing comfort
- **Intuitive User Interface** – Mute microphone and adjust volume up or down
- **Boosted Productivity** – Ultra noise-canceling microphone filters out unwanted background noise
- **Sennheiser HD Voice Clarity** – Wideband sound for a more natural experience
- **Full Workday Talk Time** – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- **Intelligent Fast Charging** – 50% in 20 minutes gives you 4 hours talk time
- **Long Distance Wireless Range** – Up to 55 m in typical office building. Up to 180 m in line of sight
- **Protected Hearing** – ActiveGard™ technology protects against acoustic shock and sudden sound surges
- **Desk Phone & Softphone** – Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from
- **Intuitive & Easy pairing** – For desk sharing and phone conferencing

SENNHEISER COMMUNICATIONS

Specifications

Headset	Order name	Art. No.	EAN No.	UPC No.
DW Pro1	DW 20 – EU	504304	40 44155 05038 7	6 15104 17955 4
DW Pro1	DW 20 – UK	504305	40 44155 05039 4	6 15104 17956 1
DW Pro1	DW 20 – US	504306	40 44155 05040 0	6 15104 17957 8
DW Pro1	DW 20 – AUS	504307	40 44155 05041 7	6 15104 17959 2

Technology	
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)
GAP compatible	Yes (Headset)
Headset	Connect to Base
Base Station	Connect to desk phone and softphone
EHS (Electronic Hook Switch)	Yes (accessory – order EHS adapter separately)
Mechanical Hook Lifter	HSL 10 (accessory – order separately)
Soft phone call control Software	HeadSetup (included on CD)
Microsoft Communicator compatible	Yes

Technical data	
Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)
Weight Headset	65 g
Ear pad size	⌀ 50 mm / 1.96 inches
Battery (Lithium Polymere) exchangeable	Yes - for service (see manual)
Personalization	Yes - with nameplate on headset
Package dimensions (H x W x D)	16.5 cm x 16 cm x 16 cm
Package weight	950 g
Units in distributor master carton	8
Master carton dimensions (H x W x D)	36 x 38 x 38 cm
Master carton weight	8.93 kg
Range – line of sight	180 m
Range – in typical office building	55 m
Automatic power adjustment	Yes (distance between HS and Base)
Talk time in Wideband Mode	Up to 8 hours
Talk time in Narrowband Mode	Up to 12 hours
Stand by time	Up to 100 Hours
Auto – headset OFF when out of range	Yes - after 30 minutes
Charge time 0 – 50%	20 minutes
Charge time 0 – 100%	1 hour
Headset Auto Link to Base	Yes - can be activated on the base station

SENNHEISER COMMUNICATIONS

Specifications

Microphone	Electret Condenser Microphone, Ultra noise-canceling
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz
Mute Microphone	Yes

Speaker	Neodynium Magnet Speaker
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz – 3.5 KHz

All acoustic parts observe the TIA-920 wideband standards

Safety	
Automatic Acoustic Shock Protection	YES - ActiveGard™
EU/AU Limiter	YES - Activation by dip switch

Delivery content

- Headset
- Base Station
- Power supply
- USB cable
- Audio phone cable
- Printed QuickGuide
- CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program
- Printed safety guide

Accessories NEW

Product description	Order name	Art. No	EAN No.	UPC No.
EHS Avaya adapter	CEHS-AV 01	504100	40 44155 04738 7	6 15104 17407 8
EHS Snom adapter	CEHS-SN 01	504101	40 44155 04739 4	6 15104 17408 5
EHS Alcatel adapter	CEHS-AL 01	504102	40 44155 04740 0	6 15104 17422 1
EHS Cisco adapter	CEHS-CI 01	504103	40 44155 04741 7	6 15104 17423 8
EHS Polycom adapter	CEHS-PO 01	504104	40 44155 04742 4	6 15104 17424 5
EHS DHSG adapter	CEHS-DHSG	504105	40 44155 04743 1	6 15104 17425 2

Accessories EXISTING

Product description	Order name	Art. No	EAN No.	UPC No.
Handset Lifter	HSL 10	500712	40 44155 04738 7	6 15104 17407 8
Interface box for telephones featuring electronic hook switch	TCI 01	500275	40 44155 04739 4	6 15104 17408 5

Specifications

Single components/spare parts Available from October

Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.

Product description	Order name	Art. No	EAN No.	UPC No.
Single headset of DW 20	DW 20 HS	504325	40 44155 05059 2	6 15104 17997 4
DW Base set for DW series	DW BS-EU	504330	40 44155 05064 6	6 15104 18004 8
DW Base set for DW series	DW BS-UK	504331	40 44155 05065 3	6 15104 18006 2
DW Base set for DW series	DW BS-US	504332	40 44155 05066 0	6 15104 18007 9
DW Base set for DW series	DW BS-US	504333	40 44155 05067 7	6 15104 18008 6
Base including power supply, audio cable and USB cable				

Spare parts EXISTING

- Power supply US
- Power supply AUS
- Power supply UK
- Power supply EU

Spare parts Available from October

- Ear pad
- Name plate set Pro 1/2
- Audio cable RJ 45 – RJ 9
- USB cable

Type approvals	
Europe	EMC - EN 301489-6
CE	RADIO - EN 301406
	Safety - EN 60950-1
	SAR (headset) - EN 50360 ref. EN 62209-1
USA:	This product meets the safety requirements of CSA No. 231437
Approved by	
Canada:	Industry Canada RSS 213 Issue 2
	IC ID 2099 D-TDB1 (base station)
	IC ID 2099 D-TDH1 (headset)
USA:	FCC 47 CFR Part 15 (d)
	FCC ID: DMOCDBDIB (base station)
	FCC ID: DMOCDHDFC (Pro 1 headset)
	FCC ID: DMOCDHDEC (Pro 2 headset)
Australia	AS/ACIF S004