

# HD350W



Hotel/hospitality features



WLAN



Power over Ethernet (PoE)



HD audio



Anti-bacterial housing

The HD350W is designed as a comfortable, slimline modern hotel/guest room telephone that offers the most important features such as speed dialing to all hotel facilities and rooms, hands-free calling, hold and mute.

The PoE power supply and the Gigabit Ethernet connection allow the device to be integrated into a centrally managed, future-proof network infrastructure.

Alternatively, the device can also be operated independently of network cabling via WLAN and the power supply included.

All settings of the HD350W can of course be administered centrally. The antibacterial housing protects against germs and is easy to clean. The large, visual LED call and message indicators as well as the individual labeling options complete the overall picture.

## Basics and equipment

- Product information
  - Guest room phone (WLAN) | Corded handset
  - PN 00007008
  - Colour: gunmetal black
  - Anti-bacterial housing
- Equipment
  - Sturdy, solid construction
  - Fully customisable faceplate for hotel branding and dialing instructions
- Placement: indoor, desktop, nightstand, wall mounting

## Dimensions and weight

- Dimensions (H x W x D, approx.)
  - Corded handset on the base cradle (desk mounted): 109 mm x 146 mm x 182 mm
  - Corded handset on the base cradle (wall mounted): 109 mm x 56 mm x 216 mm
- Weight (approx.)
  - Corded handset on the base cradle: 778 g

## Indicators and keys

- Telephone base: 3 LED indicators
  - Call status indication | Message waiting indication (MWI): 1 red LED
  - Mute status indication: 1 red LED
  - Speakerphone mode: 1 red LED
- Telephone base: 27 hard keys in total
  - 12 keys (standard ITU telephone keypad)
  - 4 dedicated audio keys: Mute (with red LED), Speakerphone (with red LED), Volume +, Volume -
  - 8 programmable function keys: Speed dialling
  - 3 dedicated function keys: Message, Emergency, Hold

## Audio devices and features

- Telephone base
  - Casing microphone
  - Casing speaker
  - Speakerphone mode (via dedicated function key)
- Corded handset
  - Microphone
  - Handset earpiece
  - Hearing aid compatible (HAC)
- Built-in assignable ringtones

## Interfaces and connections

- Power options
  - [Power over Ethernet \(PoE\)](#)
    - IEEE 802.3at, class 2
  - Power adapter:
    - 100 - 240 V AC / 50 - 60 Hz / 500 mA | 5 V DC / 2 A
- Wired interfaces
  - Ethernet 1 Gbit/s: 2 x RJ45-8P8C (NET & PC) sockets
  - Power adapter: coaxial power connector (socket)
  - Corded handset: RJ9-4P4C socket
- Wireless interfaces
  - Network connectivity: Wireless LAN

## Networking technologies and protocols

- VLAN support
- Wireless LAN
  - Frequency band (2G): 2,412 - 2,472 MHz
  - Frequency band (5G): 5,180 - 5,320 MHz, 5,500 - 5,700 MHz
  - Output power: EU < 20 dBm EIRP
- [SIP \(RFC 3261\)](#)

## Administration interfaces and setup

- Configuration and setup via voice menu
- Configuration and setup via menu-driven web user interface (WUI)
- Advanced SIP configuration tool for easy mass deployment and phone monitoring
- [Secure Redirection And Provisioning Service \(SRAPS\)](#) support

## Call features

- 1 SIP identity / account
- Mute microphone (via dedicated function key)
- Hold (via dedicated function key)
- Speed dialling via function keys
- Multicast paging

## Interoperability

- Interoperable with all major IP-PBX platforms

## Environmental conditions

- Operating ambient temperature:
  - 5 °C - 45 °C

## Series overview



HM201



HD100



HD101



HD1



HD350W



HD351W



HD3

- Humidity (non-condensing):
  - 5 % - 95 %

## Package contents

- Hardware
  - Telephone base
  - Corded handset: Cable length (approx.) 0.3 m
  - Power adapter
  - Footstand
  - Wall mount kit
  - 2 Ethernet cables: Cable length (approx.) 140 mm | 2 m
- Documentation
  - [Quick Installation Guide \(QIG\)](#)

## Snom accessories and compatible devices

- Power adapter: Telephone base PSU
  - EU: PN 00004687
  - UK: PN 00004688
  - AU: PN 00004689

## Disclaimer

Further information: [Snom website](#) | [Snom Service Hub](#) | [Type approval](#) | [Warranty information](#)

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